



## Deep Exploration™ 6 [Licensing FAQ](#)



## Deep Exploration™ 6 Licensing FAQ



### Q: What's New in Deep Exploration 6?

A: Key new features:

- a highly configurable workflow-oriented user interface (UI)
- improved ability to view, select and navigate complex 3D models with new volume selection and real-time massive model navigation
- a completely new photorealistic rendering engine
- a new XML file format to facilitate its integration with enterprise systems

The New User Interface:

- Specific functional workflows with predefined layouts and sequential tabs
- Elegant design - advanced capabilities yet simple to use

The New Navigation Facilities

- Massive 3D model exploration
- Volume selection of model regions

New Solutions Driven by XML

- Visual solutions managed by binary and XML file formats

The Completely New Rendering Engine:

- High Dynamic Range rendering
- Drag and drop HDR materials, environment maps and back plates

### Q: What is the difference between Deep Exploration Standard vs. CAD Edition?

A: Deep Exploration is available in two versions, Deep Exploration CAD Edition and Deep Exploration Standard Edition. The primary difference is Deep Exploration CAD Edition includes CAD translators and the Standard Edition does not. As a result, the CAD Edition also costs more per license than the Standard Edition. However, customers who purchase Right Hemisphere's Deep Server™ enterprise software already have the CAD translation capability provided in their Deep Server solution and can therefore purchase the lower cost Deep Exploration Standard Edition client.

### Q: What are my Licensing Options when purchasing Deep Exploration 6?

A: There are 4 different licensing options:

- 3 Year Subscription – includes maintenance
- 5 Year Subscription – includes maintenance
- Perpetual – requires purchase of annual maintenance
- Concurrent (Floating) – Either 3 or 5 Year Subscription or Perpetual

\* Note: concurrent (floating) licenses are available for all license types. Please contact your sales representative or authorized partner for a quote.

### Q: What are the Benefits of a Subscription License?

A: The following benefits apply to a Subscription License

- Includes All Upgrades and Maintenance
- Minimized upfront costs, leading to easier economic project justification and a faster ROI
- Annualized Costs
- Lower Overall Cost of Ownership & Higher Business Benefits

### Q: Are there concurrent licenses available for Deep Exploration 6?

A: Yes, there are concurrent licenses available. They are provided at quote and generally cost 2 to 2.5 times the license fees for the subscription or perpetual license.



## Deep Exploration™ 6 Licensing FAQ



### Q: What is included with Complimentary and Annual Maintenance?

A: Complimentary Technical Support includes:

- Issues related to license activation, registration, installation and product defects
- Release notes
- Knowledgebase access
- Product forums
- Supported file formats
- Tutorials, Manuals, Demonstrations
- Software updates through the Cortex utility or updates section of the Right Hemisphere website
- Direct response to technical queries within 2 to 3 business days

Subscription and Perpetual Maintenance Support includes Complimentary plus:

- Direct response to technical queries within 1 business day
- Support availability Monday through Friday 11AM – 6PM EST
- Direct contact with our customer support personnel via email and telephone
- Free Software Upgrades!
- BETA program participation

### Q: How do I update Deep Exploration?

A: Software Updates are available via the Cortex Utility or via the Right Hemisphere Website.

- Cortex Utility: In the Deep Exploration main menu, click Help > Internet Update... > Update Now.

Alternatively, you can download Deep Exploration via the Right Hemisphere Website Deep Exploration 6 CAD Edition

<http://www.righthemisphere.com/support/downloads/down.php?code=4687903913726>

Deep Exploration 6 Standard

<http://www.righthemisphere.com/support/downloads/down.php?code=387210734945>

### Q: What are the benefits of the network license server?

A: Customers with a number of Deep Exploration users can benefit from purchasing concurrent licenses. These can be shared among a group of people that use Deep Exploration, but do not require access at all times. For those users who require access at all times, a fixed license is the best fit. This license is "locked" to a particular machine.

### Q: What is a good end user ratio for a concurrent license vs. fixed?

A: 1 to 3. Software industry surveys indicate that one concurrent license can service approximately 3 end users. This is a basic guideline that can change if the software is being used more frequently.

### Q: What are the minimum software requirements for network license server?

A: The machine where the network license utility is installed must have a Windows operating system.

### Q: What license management software is Right Hemisphere using for Deep Exploration licenses?

A: Right Hemisphere uses Reprise License Manager (RLM) which is a software toolkit developed by Reprise Software, Inc.

<http://www.reprisesoftware.com/>

If you have any additional questions regarding Deep Exploration 6 – please visit our website at <http://www.righthemisphere.com/> and utilize the contact us links for the specific area of question.